

Commercial Plumbing Service Plan



618 W Baldwin Road * Panama City, FL 32405
 Phone (850) 872-1004 * Fax (850) 747-1652
 CAC1813818 / CFC1426447
 peaden.com

New	
Attic	
# of water heaters	
Addendum(s)	

Customer # _____ Point-of-contact: _____

CPSP BENEFITS

- * 25 hours a day, 8 days a week emergency service
- * No overtime charges ever!
- * Priority customer
- * 15% discount on all flat rate repairs excluding diagnostic charges
- * No diagnostic charge with any repair (same day approval only)
- * 1 year warranty on repairs
- * Improved efficiency
- * Extended product life
- * Inflation protection for 3 years
- * Protects your investment
- * Reduce the likeliness of emergency calls
- * Recommended by all plumbing manufacturers
- * Skilled and courteous service technicians
- * Quick access to account history
- * Improved health and safety

Billing Information	Location of Service
Name:	
Address:	
City:	
State and Zip:	
Phone:	Phone:
Fax:	Fax:
Cell:	Cell:
E-mail:	

We agree to provide you with a annual plumbing Tune-Up as described below.
 Three Years \$ _____ Two Years \$ _____ One Year \$ _____

Plumbing Tune-Up procedures include: *Inspection of plumbing systems & fixtures including pressure relief valves, emergency water shut-offs, water connections, drain pans, gas connections, flue connections, water temperature, combustibles near hot water heaters, WAGS or EQ restraints, water alarms, faucet / spray operations, water shut-offs, waste piping, back-flow preventers, drain piping, WC tank components, WC mounting and WC seat & lid, water pressure, outside hydrants and washing machine * Replace flapper valve in standard toilet(s) if applicable * Flush hot water heaters and check for any electric / gas hazards * Replace standard areators if applicable.

Purpose: Your plumbing system(s) requires routine maintenance just like your comfort system(s) because of the wear and tear similar to any mechanical system in your office, business and/or building.

Exclusions: Repair / replacement of custom or speciality fixtures or other décor, cosmetic repairs/replacement and other work not listed.

Note: The 15% discount applies to repairs only. Any remodel, renovation and/or re-pipe does not qualify.

SPECIAL INSTRUCTIONS:

NON-STANDARD PLUMBING FIXTURES:

Inspection performed during this visit? YES NO Current CPSP expires: _____

Cancellation, refund, or transfer of services. Any request to cancel, refund or transfer unused services due under this agreement must be submitted in writing to Peaden Air Conditioning, Heating & Plumbing ("Peaden"), 618 W Baldwin Road, Panama City, FL 32405. The decision as to granting or denying any such request will be solely within the discretion of Peaden.

Scheduling of Services. Peaden will contact Customer to schedule services and will make a minimum of (3) attempts to schedule at the convenience of the Customer during Peaden's normal business hours (Monday through Friday, 8:00 am to 5:00 pm).

Warranty. Any and all labor and materials provided by Peaden under this Plan shall be free from defects in both manufacture and installation for a period of (1) year from the date provided. Any and all implied warranties, including merchantability or fitness for a particular purpose, shall not extend beyond said one-year period and are hereby fully disclaimed.

Damage. The liability of Peaden for any damage to Owner's property resulting from labor and/or materials and/or services provided under this Plan shall be limited solely to the cost of repairing said damages of any sort including, without limitation, loss of business, loss of use, attorney's fees, or business interruption.

Other work. This Plan provides for service and maintenance only and, unless otherwise specified herein, the cost of repair work and/or replacement items will be billed to Owner separately, subject to any discounts provided under this Plan. Payment therefore shall be due within thirty (30) days.

Payment. Payment due when services are rendered unless other payment arrangements have been approved in advance and in writing. For any outstanding amounts owed to Peaden under this Agreement, interest shall accrue at the rate of 1% per month (12% per annum). Furthermore, Owner shall be responsible to Peaden for any and all collection costs incurred by Peaden, including attorney's fees (regardless of whether a lawsuit is actually filed).

Changes. This Agreement may not be waived, modified, or amended in any manner except by written instrument signed by both parties, and then only to the extent set forth in such written instrument.

Law / Venue. This Agreement shall be governed by and considered, interpreted and enforced in accordance with the laws of the State of Florida, without reference to any choice or conflict of law provisions which would operate to make the internal laws of any other jurisdiction applicable. Any action arising from this Agreement shall have its exclusive venue in Bay County, Florida and nowhere else.

- Standard Billing - Upon completion of work as described herein.
- Monthly Billing - (12) monthly payments of \$_____.

PEADEN REP:	DATE:	Proposal not valid after <u>30</u> days
PEADEN APPROVAL:	DATE:	CPSP Start Date:
CUSTOMER APPROVAL:	DATE:	CPSP End Date: